

INSTRUCTIONS TO UPLOAD SAMPLE INFORMATION

Go to https://www.iberogen.com

Start the session on our website, with your username and password. \triangle Click on the icon once it is green \triangle and select "Samples" option.



My profile

Now you will be able to see a screen with all the orders you have made with us.

Click on "Upload samples" in the order you want to use.





Sampling

On this screen you can download our "sampling template" to place the feathers, blood or cloacal swab.

In addition, "Help Guide" will be available where we explain how to extract your samples correctly. If you have any questions, you can contact us on our WhatsApp (+34) 653 968 932 or by writing to info@iberogen.es.

	Click o	n "Nex	t".										
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		Tom La toma	Toma de muestras La toma de muestras (pluma, sangre, cáscara de huevo, hisopo cloacal, etc.) es un paso fundamental previo a la realización										
Download the "sampling tem	the template".	En Ibero pondren	gen, garantizamo nos en contacto c	s los plazos sie contigo para qu	mpre y cuan e repitas el	do las muestr envio sin cost	as se en e adicion	cuentren er nal del análi	i buen estado, si sis.	i no es así, nos			
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Sample form

On this screen you will have 2 options:

- 1. Select "Online" (recommended)
- 2. Upload form (recommended only for large quantities)

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IMPORTANTE Los campos adquirido. Nº muesti	corresponden al núme ras: 1	ero de muestras que i	has selecciona	do a la hora de co	mprar tu pr	oducto simple o	el número de muestra	s que tienes dentro d	de un bono	
001 <u>Es</u>	pecle	,	/ Id n	nuestra			Tipo de mu	estra	*	



1. Select "Online" (recommended)

In this option you must complete by selecting the Species box (you can speed up the search by entering the initials), the identification of your sample (sample ID: ring, chip, mutation, name, etc.) and the Type of sample that you are going to send us (blood, pen, swab, etc.).

*If your species is not, contact us.

For simple purchases, the number of samples to fill in the information will be the same that you selected in the purchase. For bonuses, fill in only the samples that you are going to send us at that time.

Once filled, click on "Next".

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2. Load form (recommended only for large amounts)

If you are going to send a large number of samples, we recommend option 2 "Load form".

Download the form in excel by clicking on Download our form and follow the instructions in the Help Guide.

Once the file is uploaded, click Next.

Formulario de muestras	Formulario de muestras											
Selecciona el método que deseas para facilitarnos l de cada animal (no se puede incluir "," en la identific Puedes seleccionar "Online" para rellenar tu formula rellenar nuestro formulario tipo Excel y subirlo a la w	Selecciona el método que deseas para facilitarnos los datos necesarios para que podamos ofrecerte los resultados asociados a la ID de cada animal (no se puede incluir "," en la identificación de la muestra). Puedes seleccionar "Online" para rellenar tu formulario directamente desde la web, o si lo prefieres, elige "Carga formulario" para rellenar nuestro formulario tipo Excel y subirlo a la web.											
Online Carga formulario	 Online Carga formulario Carga formulario Carga nuestra formulario autoriale u séragle con todos los datos reconstrico 											
Cargar archivo Guía de ayuda	Download "Help guide" to											
Download the form in Excel (only recommended for many samples).	complete sample upload process.											



Pickup area

On this screen you will have 2 options:

1. If you want us to send a courier to your home (additional cost not included), select "Set up collection". You can make the payment of the collection at the end of the upload of samples.

2. If you are going to send the samples on your own, select "Send on my own".

Then click on "Send".



Samples uploaded successfully!

Your samples will be registered in our database. When your samples arrive at our laboratory we will send you a message.

When we have the results we will upload them to your client area in that same order. We can also send them to you by WhatsApp or to your email.

Remember that the delivery time of the results varies for Standard, Premium or Express samples.

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	¡Muestras subidas con éxito!											
	seleccionado. Para cualquier duda puedes contactar con nosotros a través de nuestro formulario, email o por vía telefónica. Recuerda que puedes consultar tu historial de pedidos a través de tu perfil.											
	Mues	stras e informes										



Shipment information:

IBEROGEN.

Parque Científico –UMH Edificio Quórum III

Avda Universidad s/n 03202.Elche (Alicante)

Links of interest:

Here you can download our "list of species". If yours does not appear, contact us to see if we can analyze it.

https://iberogen.com/wp-content/uploads/2022/03/Listado-de-Aves-Web-Pro.pdf

In this link you can download our "sample taking template", if you do not want to print it you can take it as a guide to paste your samples on a blank sheet of paper.

https://iberogen.com/wp-content/uploads/2021/12/plantilla-toma-demuestras-Iberogen-2022.pdf

We also leave you our "help guide" to know how to take the samples properly:

https://iberogen.com/wp-content/uploads/2021/12/iberogen-guia-para-latoma-de-muestras.pdf

For any questions or suggestions, you can contact the IBEROGEN team here:

phone Mobile and WhatsApp: (+34) 653 96 89 32.

phone landline: (+34) 865 687 890.

E-mail. info@iberogen.es

Greetings and good breeding!