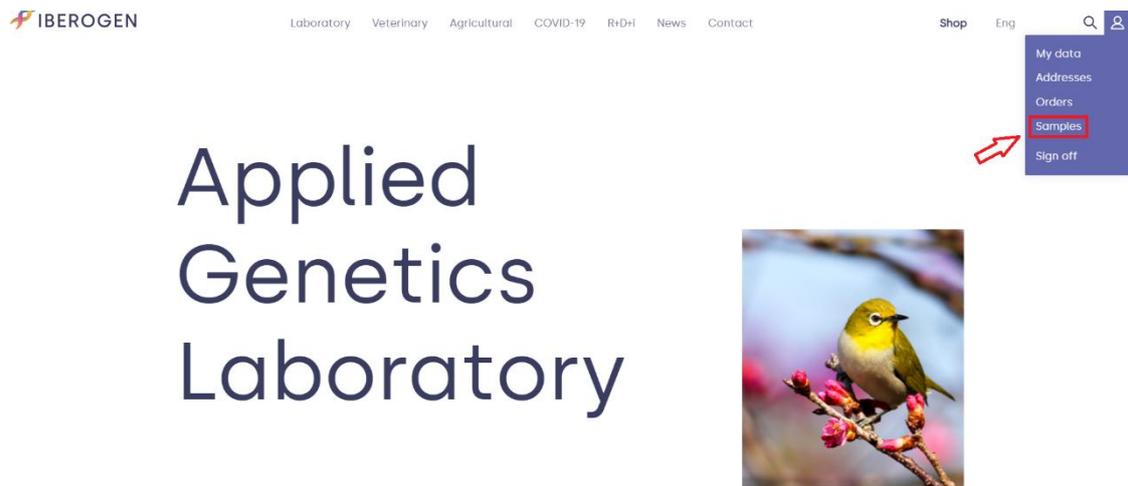


INSTRUCTIONS TO UPLOAD SAMPLE INFORMATION

Go to <https://www.iberogen.com>

Start the session on our website, with your username and password. 

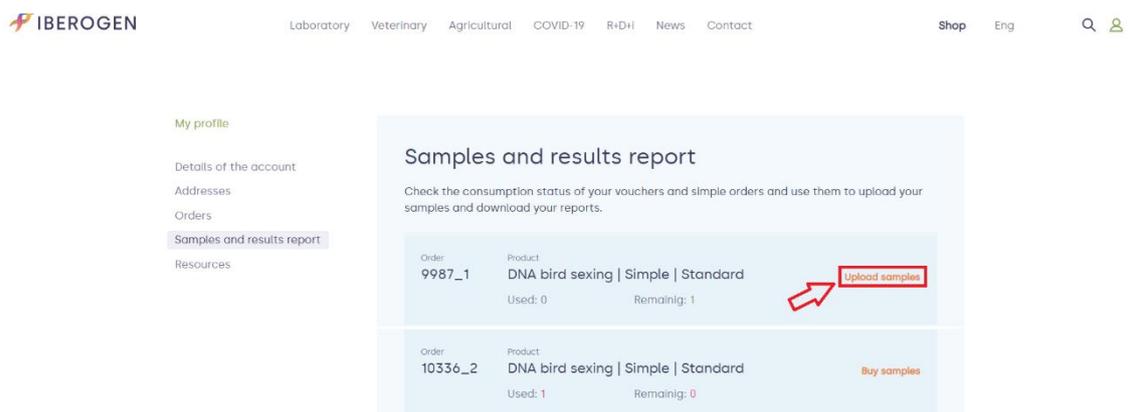
Click on the icon once it is green  and select "Samples" option.



My profile

Now you will be able to see a screen with all the orders you have made with us.

Click on "*Upload samples*" in the order you want to use.

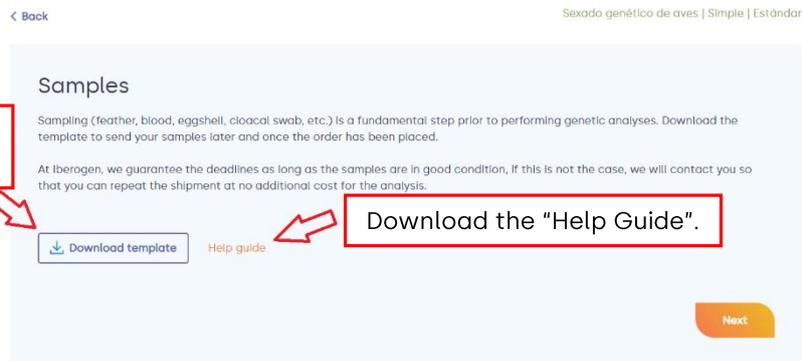


Samples

On this screen you can download our "*Sampling template*" to place the feathers, blood or cloacal swab.

In addition, "Help Guide" will be available where we explain how to extract your samples correctly. If you have any questions, you can contact us on our WhatsApp (+34) 653 968 932 or by email at info@iberogen.es.

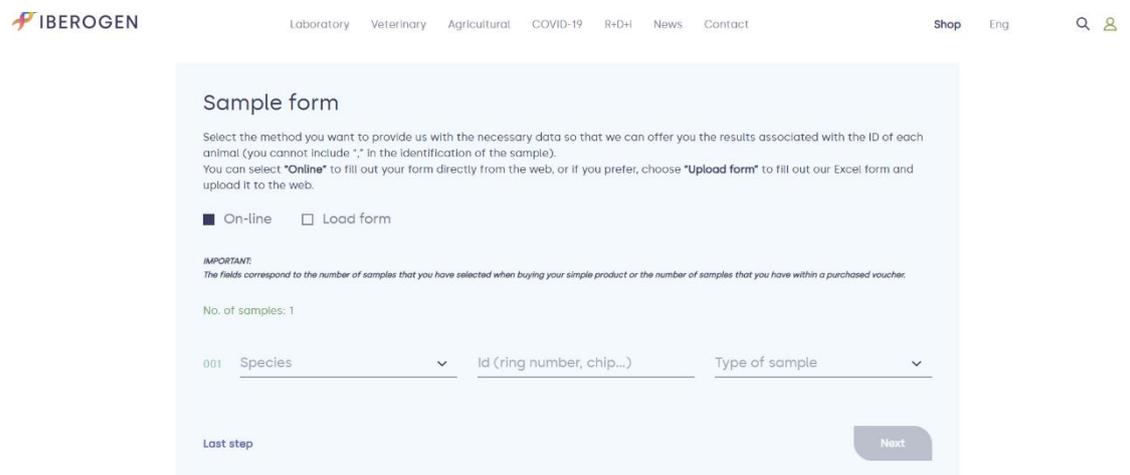
Click on "Next".



Sample form

On this screen you will have 2 options:

1. Select "Online" (recommended)
2. "Upload form" (recommended only for large quantities)



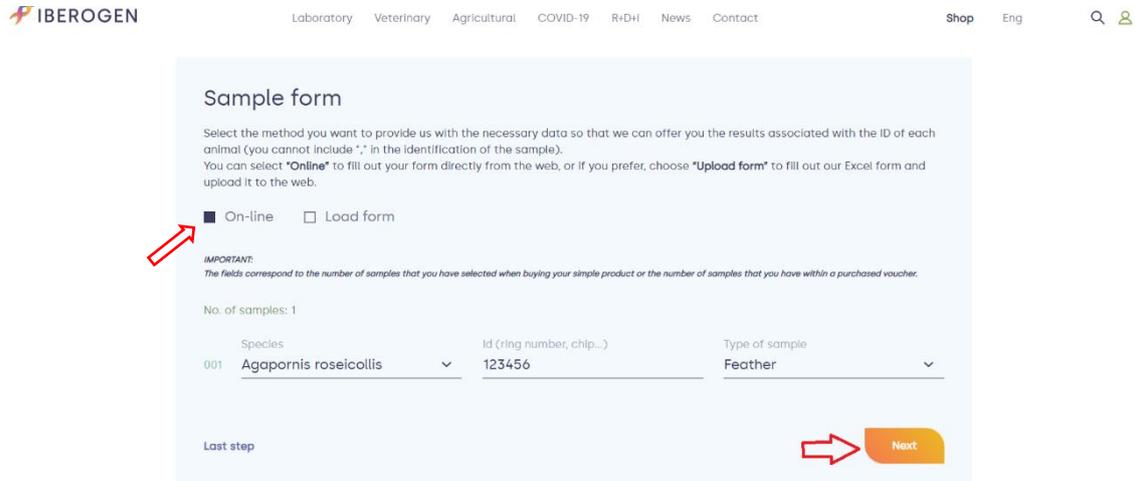
1. Select "Online" (recommended)

In this option, you must complete by selecting the Species box (you can speed up the search by typing the initials), the sample identification (sample ID: ring number, chip, mutation, name, etc.) and the type of sample you will send us (blood, feather, swab, etc.).

*If your species is not listed, please contact us.

For single purchases, the number of samples to complete will be the same as the number selected during the purchase. For vouchers, fill in only the samples you are going to send us at that time.

Once completed, click "Next".



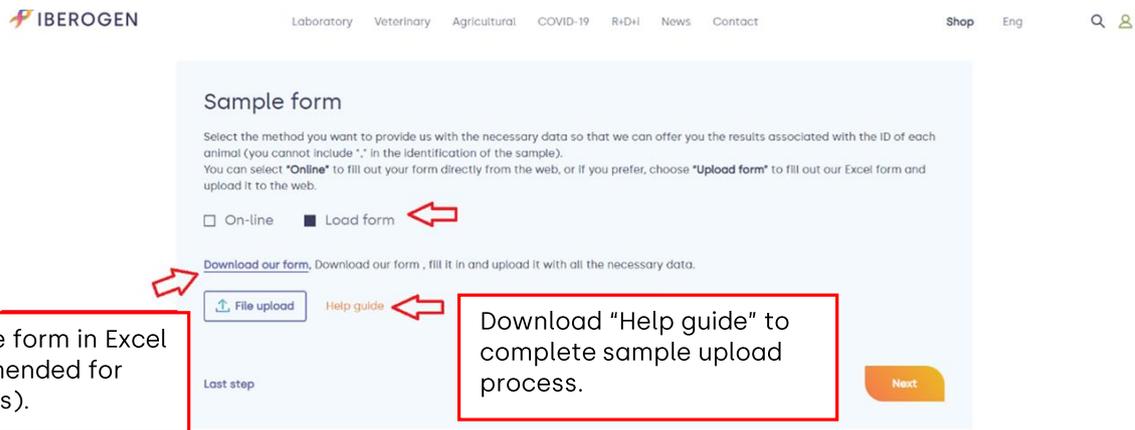
The screenshot shows the 'Sample form' page. At the top, there are navigation links: Laboratory, Veterinary, Agricultural, COVID-19, R+D+I, News, Contact, Shop, Eng, and a search icon. The main heading is 'Sample form'. Below it, there is a paragraph explaining the selection process. Two radio buttons are present: 'On-line' (selected) and 'Load form'. An 'IMPORTANT:' note follows. Below that, a table shows sample details: 'No. of samples: 1', 'Species: Agapornis roseicollis', 'Id (ring number, chip...): 123456', and 'Type of sample: Feather'. At the bottom left is 'Last step' and at the bottom right is a 'Next' button with a red arrow pointing to it.

2. Upload form (recommended only for large quantities)

If you are going to send a large number of samples, we recommend option 2: "Load form".

Download the Excel form by clicking on "Download our form" and follow the instructions in the "Help Guide".

Once the file has been uploaded, click "Next".



The screenshot shows the 'Sample form' page with 'Load form' selected. Below the radio buttons, there is a link 'Download our form' with a red arrow pointing to it. Below that, there is a 'File upload' button and a 'Help guide' link, both with red arrows pointing to them. At the bottom right is a 'Next' button. Two red boxes with white text are overlaid on the page: one on the left pointing to the 'File upload' button and one on the right pointing to the 'Help guide' link.

Download the form in Excel (only recommended for many samples).

Download "Help guide" to complete sample upload process.

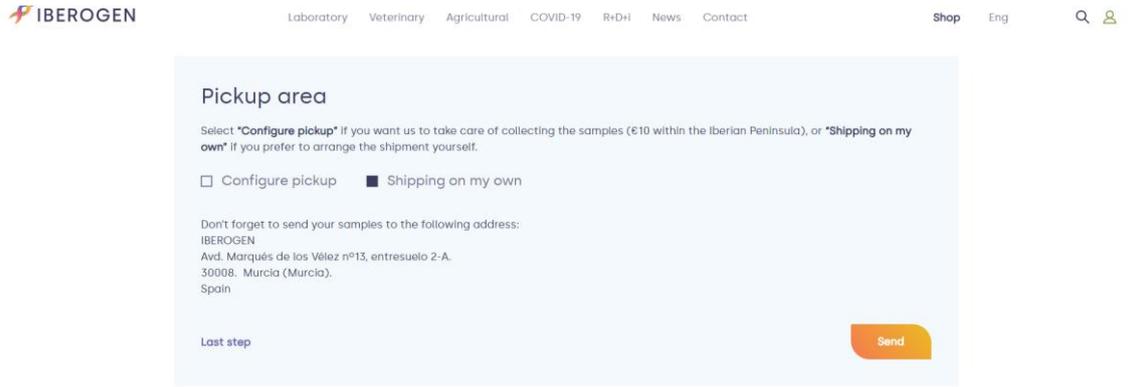
Pickup area

On this screen you will have 2 options:

1. If you would like us to send a courier to your address (additional cost not included), select "*Configure pickup*". You can make the payment of the collection at the end of the upload of samples.

2. If you are going to send the samples on your own, select "*Shipping on my own*".

Then click "*Send*".



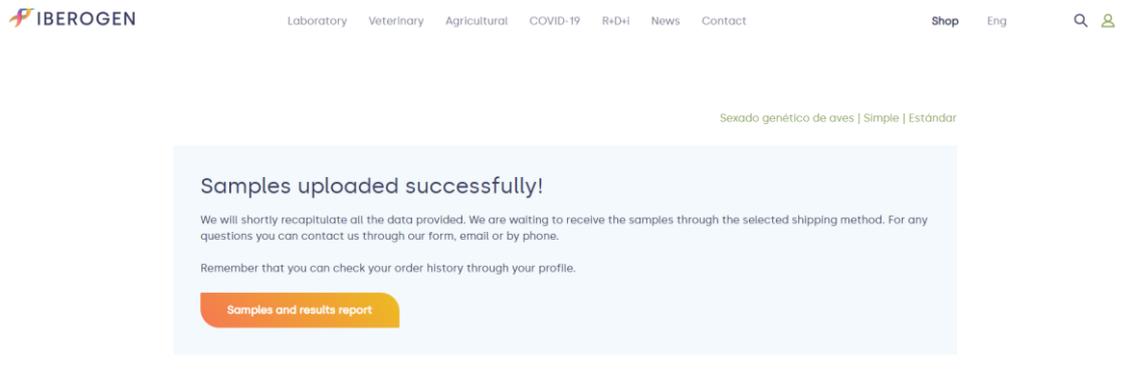
The screenshot shows the IBEROGEN website interface. At the top, there is a navigation bar with the IBEROGEN logo on the left and links for Laboratory, Veterinary, Agricultural, COVID-19, R+D+i, News, Contact, Shop, and Eng on the right. Below the navigation bar, there is a search icon and a user profile icon. The main content area is titled "Pickup area" and contains the following text: "Select ***Configure pickup*** if you want us to take care of collecting the samples (€10 within the Iberian Peninsula), or ***Shipping on my own*** if you prefer to arrange the shipment yourself." Below this text, there are two radio buttons: "Configure pickup" (which is currently selected) and "Shipping on my own". Below the radio buttons, there is a note: "Don't forget to send your samples to the following address: IBEROGEN, Avd. Marqués de los Vélez nº13, entresuelo 2-A, 30008. Murcia (Murcia), Spain." At the bottom left of the form, there is a link "Last step" and at the bottom right, there is a prominent orange "Send" button.

Samples uploaded successfully!

Your samples will be registered in our database. When your samples arrive at our laboratory, we will send you a notification.

Once the results are ready, they will be uploaded to your customer area under the same order. We can also send them to you by WhatsApp or by email.

Please remember that the delivery time for results varies depending on the service selected: Standard, Premium or Express samples.



The screenshot shows the IBEROGEN website interface after a successful sample upload. The navigation bar is the same as in the previous screenshot. The main content area is titled "Samples uploaded successfully!" and contains the following text: "We will shortly recapitulate all the data provided. We are waiting to receive the samples through the selected shipping method. For any questions you can contact us through our form, email or by phone. Remember that you can check your order history through your profile." Below this text, there is a prominent orange button labeled "Samples and results report".

Shipment information:

IBEROGEN
Avd. Marqués de los Vélez nº13, entresuelo 2-A
CP: 30008. Murcia (Murcia)
Spain

Useful links:

Here you can download our "*Species List*". If your species does not appear, please contact us so we can check whether we can analyze it.

<https://iberogen.com/wp-content/uploads/2022/03/Listado-de-Aves-Web-Pro.pdf>

In this link you can download our "*Sample taking template*", If you prefer not to print it, you can use it as a guide to attach your samples to a blank sheet of paper.

<https://iberogen.com/wp-content/uploads/2021/12/plantilla-toma-de-muestras-iberogen-2022.pdf>

We also provide our "*Help Guide*" explaining how to correctly collect the samples:

<https://iberogen.com/wp-content/uploads/2021/12/iberogen-guia-para-la-toma-de-muestras.pdf>

For any questions or suggestions, you can contact the IBEROGEN team here:

Phone Mobile and WhatsApp: (+34) 653 96 89 32.

Phone: (+34) 865 687 890.

E-mail. info@iberogen.es

Greetings and good breeding!